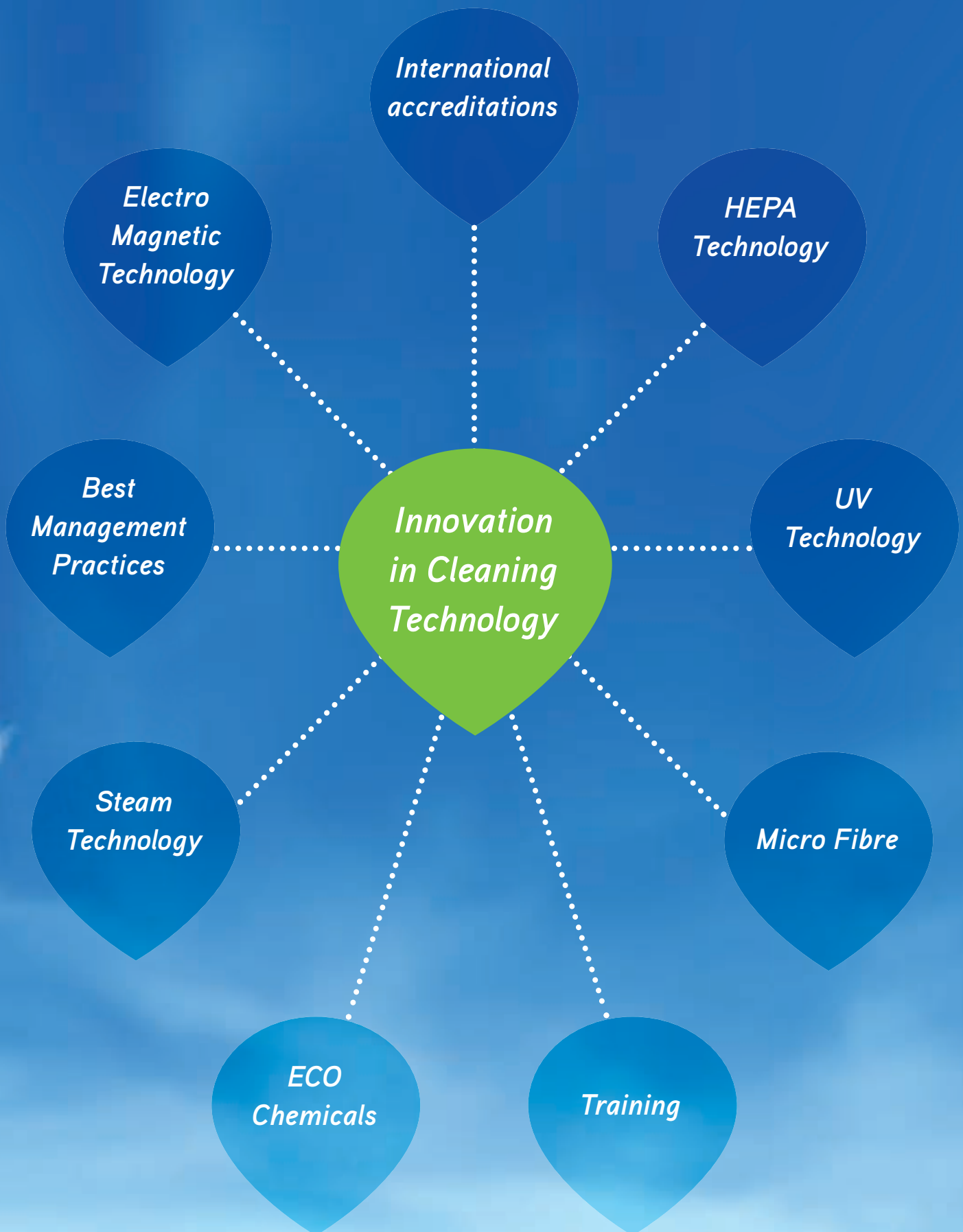


*Experience the difference of a holistic
cleaning service, working with you to
create a globally conscious workplace.*

ADVANCED SERVICE • ADVANCED RESULTS



*Welcome to a New Evolution in
Commercial Cleaning, by AEC.*



Australia's most advanced eco-friendly cleaning company...

From our methodology through to our revolutionary cleaning equipment and techniques, Advance Enviro-Clean (AEC) is Australia's 100% environmentally friendly commercial cleaning company striving to set new benchmarks in technology and service standards.

A clean work place environment is a productive one and while traditional cleaning practices provide a surface solution they fail to provide a totally hygienic or holistic answer. AEC has sourced the latest in cleaning technology from across the globe to significantly improve the cleanliness and hygiene of your work place, while meeting your water, energy and carbon footprint responsibilities.

If you have ever experienced inconsistent levels of service with past cleaning providers then you will appreciate our globally recognised ISO integrated management systems that provide best practices for consistent and reliable service outcomes.

We are focussed on training our staff on optimum cleaning methodology to make sure they consistently deliver a job well done. We work with our staff to give them as much information as possible so they fully understand your business and feel empowered in their role.

Did you know...

AEC can reduce your current water usage by 90% when compared with traditional cleaning methods, and any water we do use is fully recyclable.

Cleaning up your footprint is now sustainable...

Using steam and electro-magnetic technology, AEC will also reduce your water usage by up to 91% in comparison to traditional cleaning methods, without using any harmful chemicals in the process.

Traditional cleaning methods make re-using water impossible due to chemical contamination. By comparison, AEC will only use 10% of the annual water content used by traditional methods, all of which is grey and fully recyclable on garden beds and in office pot plants. That's zero water wasting!

AEC is 100% committed to using only environmentally safe chemicals that are totally biodegradable and comply with AS4351 accreditation. From toilet bowl to stainless steel cleaner and everything in between, our surfactants are non-caustic, phosphate free, and derived from naturally renewable resources.

Advance Enviro-Clean provide other initiatives such as reporting on your waste habits. We can measure what you are contributing to land fill recycling by providing periodical reports.

We will capture your data on a daily basis and provide a monthly or quarterly report. This information can guide you on how you are tracking with your environmental management system. From here, we can work with you on ways to achieve a reduction in waste.

We can even give you a quarterly update as to how much you are saving on water and CO₂ emission by using our revolutionary techniques.

Did you know...

On a 3000 m² office area, AEC can save up to 91% of water – compared to traditional cleaning practices.



Introducing the cutting edge in cleaning Innovation...

UV TECHNOLOGY

Recommended and endorsed by the US Centre for Disease control for almost five decades, this unique ultraviolet sanitiser device actually kills most micro-organisms that breed bacteria and germs.

In just seconds the UV-C device is able to protect you and your office from influenza, E.Coli, Salmonella, Staphylococcus, Hepatitis and more.

Antibacterial agents found in personal hygiene products may not kill all bacteria and if overused can have the opposite effect of promoting drug-resistant strains of bacteria. The UV-C device on the other hand damages the DNA structure of bacteria, killing over 98% of viruses outright.

The UV technology works by shining a short wave UV light on any non-porous surface for 8 to 10 seconds. This compact device is ideal for use on telephones, toilet seats, flush handles, computer mouse devices, keyboards and any other commonly used areas in your commercial space.

STEAM TECHNOLOGY

Eliminate water waste with AEC's steam clean equipment. AEC is committed to using only the latest cleaning technology in your workplace. That's why we avoid using traditional mops and buckets, which promote cross contamination, breed bacteria and leave a residual film of chemical grime.

Our energy and water saving commercial steamers not only clean, they sanitise through the use of heat and steam at temperatures of 110°C. At this temperature, bacteria and germs are killed without causing any damage to surfaces.

Cleaning to food industry HACCP standards, our steam cleaners use no harsh chemicals and waste no water what so ever. It promotes a deep clean across a variety of surfaces and applications – from food premises to childcare centres, warehouses and beyond.

Ask us about...

Our 100% biodegradable bin liners. It takes only two years for this material to decompose, as opposed to the 99-year legacy you leave behind with each traditional plastic bag you use.

ELECTRO-MAGNETIC TECHNOLOGY

This amazing technology actually changes water's polarity, making the electro-activated water perform like a powerful detergent. This technology does away with chemicals and uses 70% less water than traditional scrubbing methods. No harsh chemicals means your workplace is also safer for your staff, particularly those suffering with allergies.

Here's how it works:



Water is infused with highly oxygenated micro-bubbles to create highly oxygenated water.



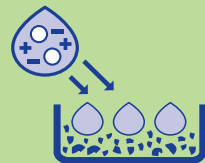
The oxygenated water is then sent through a water cell in which an electric current is applied.



Flowing out of the water cell is a steady stream of blended, highly charged, acidic and alkaline water with all the attributes of a general purpose cleaner.



The charged water attacks the dirt, breaks it into small particles and pulls it off the floor surface - enabling the scrubber's pads or brushes to easily scrub away the suspended soil.



After approximately 45 seconds the charged water begins to recombine into normal water. All that is left in the recovery tank is plain water and dirt.

HEPA FILTRATION SYSTEMS

Standard commercial vacuum cleaners have standard filters that are able to capture debris from carpet but also discharge fine dust and pollens back into the work place environment – playing havoc with allergies and promoting asthma.

AEC uses only the latest Hepa filter technology in our vacuum cleaners. Approved by the Asthma Foundation, Hepa filters remove 99.97% of airborne particles and filters down to 0.3 micrometres in diameter. Minimising dust and dust mites in the work place atmosphere is essential for those who suffer from allergies. A cleaner environment also helps to rid your workplace of germs and bacteria that cause sickness.

Did you know...

AEC can also offer customers wholesale desk sanitising packs, including bacterial wipes, hand cleaning solution and micro fibre cloths, so each work station can keep clean and hygienic every day.

Delivering excellence through best practice...

AEC is committed to best management practices and Occupational Health and Safety. We do this through complying with rigorous internationally recognised accreditations such as::

- Occupational Health and Safety and risk management systems (AS 4801)
- ISO 9001 quality assured process and procedures
- ISO 14001 environmental management systems process and procedures

We understand the importance of these accreditations along with the confidence and synergy it promotes with our customers.

Training is the key to consistently achieving these results. All our cleaning operators are trained in our new technological cleaning methodology and current Occupational Health and Safety techniques. This education is ongoing and is a crucial part of our success.

Advance Enviro-Clean also engages external training organisations to conduct accredited training on Asset Maintenance in Cleaning Operations Certificate II and III.

Did you know...

AEC is the industry leader in outstanding service, innovative technology, best practices and exceptional value within the environmental cleaning industry.

Ask us about...

Our 100% recycled paper products, endorsed by Plant Ark. Our range includes toilet paper made of sugar cane and bamboo. These products are not bleached, 100% biodegradable plus Australian made and owned.

Seven steps to a clean start...

No more misunderstandings, broken promises or time wasted repeating yourself. AEC offer only professional and accountable cleaners who get the job done.

01

During our initial meeting we will evaluate any specific areas of concern and areas of particular concentration

02

We will sit down with you to map out your key areas of focus and document a schedule of works, determining the areas that need to be cleaned and specific tasks involved in that area

03

During the planning stages we will prepare equipment, set up the storage area and draft a detailed site plan that offers a comprehensive layout of your facility, including operational sequencing, site access, alarm system, power point and light switch plans

04

We draw up a Cleaning Specification to break down the job into specific areas, fine tuning what equipment needs to be used and what techniques need to be implemented

05

We will then select an operator we feel is best suited to your business and conduct training to bring them up to speed with your special requirements

06

We will then present you with a Schedule of Works, including periodicals, to give you a macro view of the contract. We will break it down so you clearly see the schedule as it stands weekly, fortnightly, monthly and yearly

07

We commit to maintaining a close working relationship with you at all stages and to continually review our progress to make sure we are meeting your expectations

AEC will improve and manage your....

Workplace hygiene

Urinal deep cleaning

Carpet steam and dry cleaning

Hard floor maintenance

Window cleaning, including high rise

High dusting for warehouses and industrial facilities

*Replenishment of toilet paper, hand towels,
bin liners and hand soap*



*Advanced technology leads to
advanced outcomes.*

1300 319 455
www.aecpl.com.au

aec 
ADVANCE ENVIRO-CLEAN



FACILITY MANAGEMENT SERVICES

"Your Complete Facility Maintenance Service Provider"



Commercial Cleaning



Commercial Gardening & Ground Maintenance

Waste Management & Recycling



Sanitary & Washroom Hygiene Services



Our Services:

Building & Maintenance

Pest Control

Toilet Paper, towels, soaps, sanitises

Line Marking – Car Parks, Warehouses

High Level Window Cleaning

High Level Dust Removal

Carpet Steam Cleaning

Hard Floor Maintenance

Non-Slip Flooring

High Pressure Steam Cleaning

"One Provider – One Account Manager – One Invoice"

Commercial Cleaning

Advanced Commercial Cleaning Services – Industry Leading

- Methodology
- Technology

Certified Quality & Accredited - ISO Integrated Management System

- ISO 90001 – Quality
- ISO 14001 – Environmental
- AS 4801 – Health & Safety

CUSTOMER SERVICE

The growth and success of AEC over the past 5 years is because we take pride in providing a high level of customer service & quality cleaning results. Our focus and commitment to Customer Service is the foundations on which AEC is built. This is demonstrated by our existing clientele and their overwhelming generous support for AEC over a long term.

This core value is paramount in all our employees and training is provided to all to ensure the utmost in customer service in all aspects of our business.

Customer Service Principles



REGISTRATION CERTIFICATE

The Certification Authority
of ICG Compliance Pty Ltd
Certifies that the following organisation

Advance Enviro-Clean

Client Number: 610C104

7 Sahra Grove, Carrum Downs Vic 3201, Australia

Has been assessed and found to be in accordance with the standards
ISO 9001: 2008 - Quality Management System

Certificate Issued:	14 th March 2013
This Certificate Expires:	13 th March 2016
Original Certificate Issued:	14 th March 2013

Scope of Registration: Provision of Contract Cleaning Services.


Authorized



ICG Compliance Pty Ltd
Level 3, 345 Queen Street, Melbourne 3000
PO Box 1200 Blacktown North, N.S.W. 2130
Website: icgnet.com.au

Accredited by the Joint Accreditation System - Australia New Zealand
JAS-ANZ
Acc. Number 1012200542

REGISTRATION CERTIFICATE

The Certification Authority
ICG Compliance Pty Ltd
Certifies that the following organisation

ADVANCE ENVIRO-CLEAN

Client Number: 610C104

7 Sahra Grove, Carrum Downs Vic 3201, Australia

Has been assessed and found to be in accordance with the standards
ISO 14001: 2004 - Environmental Management System
AS4801:2001 OHS Management System

Certificate Issued:	14 th March 2013
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Scope of Registration: Provision of Contract Cleaning Services.


Authorized

ICG Compliance Pty Ltd
Level 3, 345 Queen Street, Melbourne 3000
PO Box 1200 Blacktown North, N.S.W. 2130
Website: icgnet.com.au

Sustainable & Efficient Cleaning

Green and Sustainable Cleaning will reduce or eliminate the use of harmful chemicals and creates a cleaner, fresher and safer work place. This methodology of cleaning can also reduce harmful waste that could enter our water ways or land fill. AEC promotes the use of sustainable cleaning methods and technology.

This includes the following examples:

- Eliminates the use of hazardous chemicals – in most cases eliminates the use of harsh chemicals.
- Biodegradable products such as chemicals (if required), plastic bin liners and micro fibre clothes.
- Efficient Vacuum systems with HEPA filter for better air quality.
- Minimise the use of mops & buckets (reduce cross contamination) by introducing new innovative equipment that also saves water usage.
- Natural chemical free hygienic clean by Steam Technology.
- Introduce recycle programs for office waste.



The **Greenest** Machines on the Planet.

BENEFITS

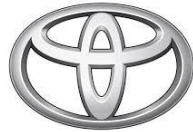
No more nasty chemicals used in your work place kitchen or on desks - It's far safer.

- True sanitisation of your office – a healthy work place environment.
- Better air quality – ideal for those who suffer with Asthma and other allergies.
- No hazardous chemicals or water wasted down waister drains – Great for our Environment.
- **It's cost effective.**





Our Capacity & Clients



TOYOTA



SUZUKI



AkzoNobel



**BLUESCOPE
STEEL**



**RUSSELL
ATHLETIC**



NISSAN



HONDA



**Government
Facilities**



Catholic Education Office



**Retail –
Showrooms-
Dealerships**

**Corporate
Offices**

Warehousing

Manufacturing

**Schools &
Colleges**



“One Provider – One Account Manager – One Invoice”



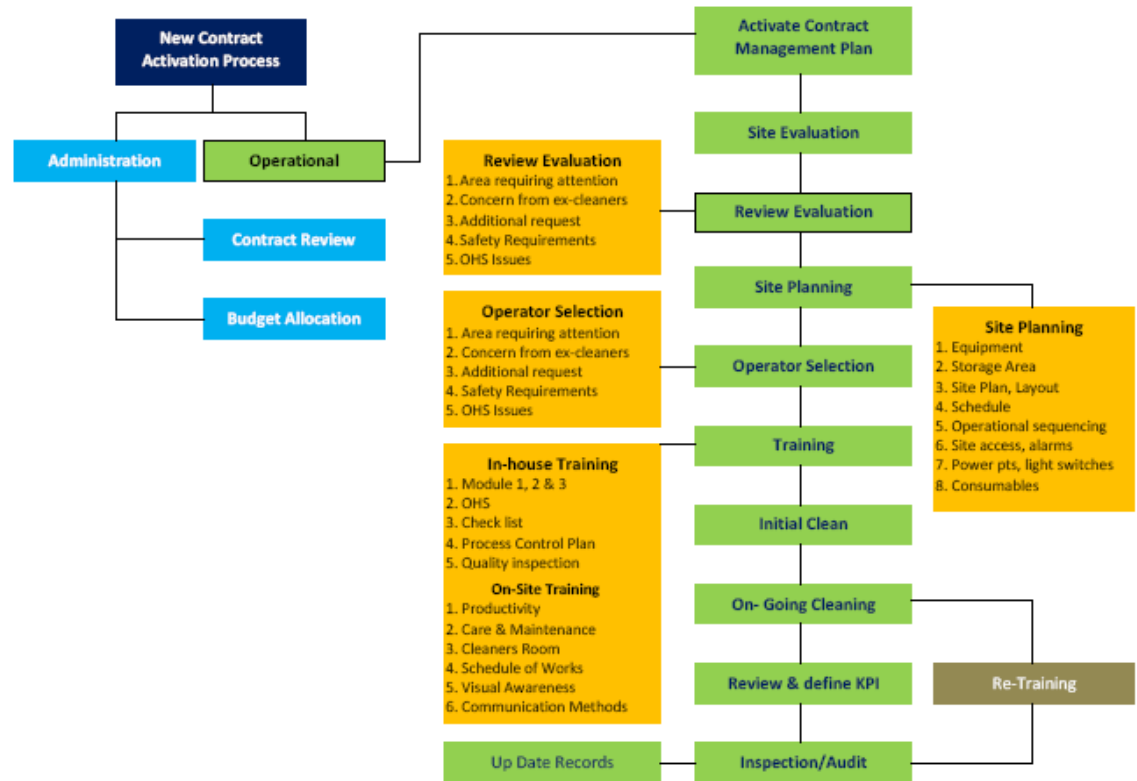
Quality Management Systems

Operational Management

The following are examples of procedures, processes and related documents aec use for their quality and operational systems.

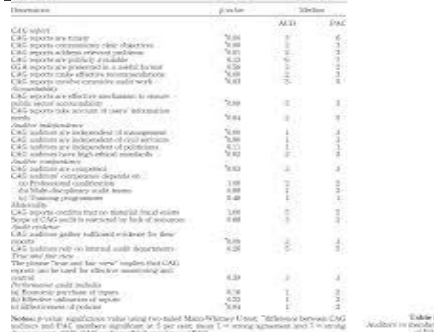
A specific management plan will be created for your premises. AEC will engage you for support and guidance to ensure all areas are accounted for and KPI's are determined and agreed to.

This flow chart is our internal procedure from beginning to ongoing services. It ensures all key services and outcomes are meeting the required expectations. Our system also includes training and corrective action requirements that meets ISO 9001 criteria.

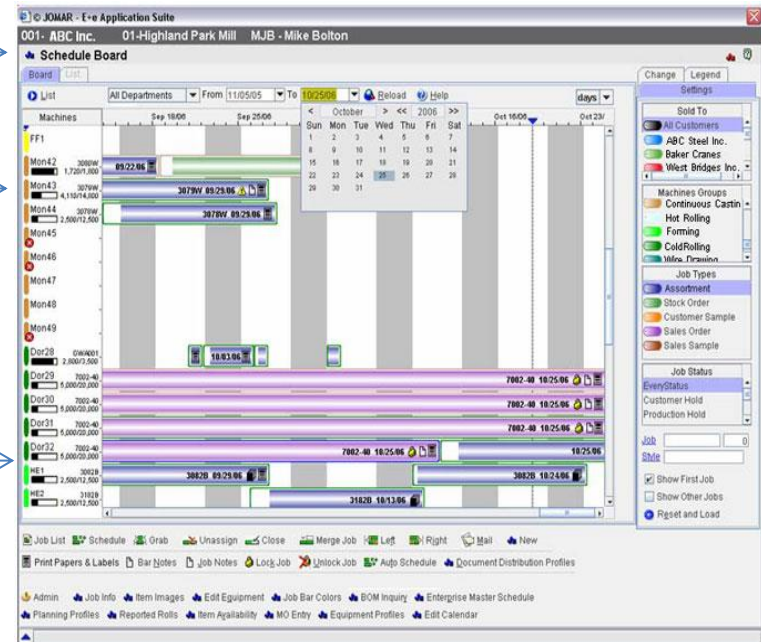


“One Provider – One Account Manager – One Invoice”

Managing Multiple Services



Manages cleaning program and other scheduled services.



Client Support & Service Matrix



Customer Service Manager – Jenny Johnson

- ✓ Primary Contact for day to day issues
- ✓ Contract Management
- ✓ QA, EMS & OHS

Contact Details:

Direct Phone: 0435 877 450 - AH 1300 319 455

E-mail: jennyj@aecpl.com.au

Fax: 03 9005 2703

Business Development – John Miko

- ✓ Service enquiries
- ✓ Creating service plans
- ✓ Private & Government Tenders

Contact Details:

Phone Norm 0431 191 508

E-mail: johnm@aecpl.com.au

Phone: 0425 201 775

Sales Support Coordinator – Grace Cachia

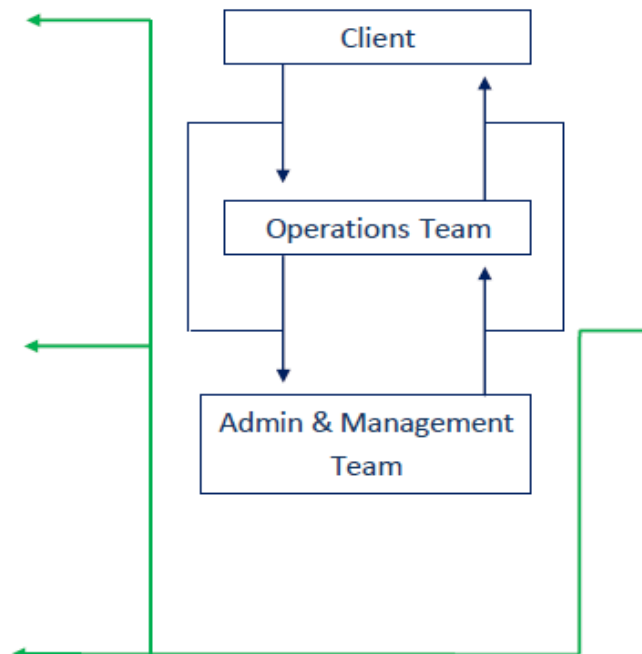
- ✓ Sales & Service Support
- ✓ General Enquiries
- ✓ Sales co-ordinator

Contact Details:

Phone: 03 9024 3818

E-mail: gracec@aecpl.com.au

Fax: 03 9005 2703



Company Contact Details -

Office & Postal address;

5 Jamie Mews

Berwick Vic 3201

Phone: 1300 319 455

www.aecpl.com.au

E-mail: info@aecpl.com.au

Fax: 03 9005 2703

Office & Administration -

- ✓ Payroll
- ✓ Accounts Payable & Receivable
- ✓ IT

Contact Details:

Phone: 1300 319 455

E-mail: accounts@aecpl.com.au

Fax: 03 9005 2703

AEC Facility Management Services Pty Ltd ethos: -

“An industry leader delivering our clients outstanding service results with innovation, best practices and exceptional value.”

John Miko, General Manager

“One Provider – One Account Manager – One Invoice ”



Experience the difference of a holistic cleaning service, working with you to create a globally conscious workplace.

ADVANCED SERVICE • ADVANCED RESULTS

Contact Us

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Heyfield Vic 3858

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“One Provider – One Account Manager – One Invoice ”

